

AH-CHOOOO



VIRTUAL VISIT

treats common medical conditions in about
60 minutes or less!



Cold/flu, sinus infections



Acid reflux



Bladder infections



Lice



Pink eye



Vaginal yeast infection

deancare.com/virtualvisit

We make it simple to get care on your schedule.

AHHHHHHH



Three steps to get you from feeling blah to ahh.

1 Complete an Online Health Interview 5-15 Minutes

Answer a series of questions about how you are feeling and the symptoms you are experiencing — just as you would during an in-office visit. You may be asked to provide photos of areas of concern, such as a wound. Pictures can be sent from your computer or phone.

2 SSM Health Provider Review Within 60 Minutes

A provider from SSM Health reviews your responses and creates a treatment plan. You'll be notified when the results are available, usually within 60 minutes during office hours, or first thing the next morning if the visit is completed after hours. Note that if you cannot be treated online, you will not be charged.

3 Prescription 2-3 Minutes

If a prescription is part of your treatment plan, you'll be able to send your prescription to the pharmacy of your choice.

A Virtual Visit is not a covered benefit under Medicare, Medicaid or ASO plans.

Language Assistance: If you, or someone you're helping, have questions about Dean Health Plan / Prevea360 Health Plan, you have the right to get help and information in your preferred language at no cost. To talk with an interpreter, call Customer Care at 877-317-2410 (TTY: 711).

Spanish - Si usted, o alguien a quien usted está ayudando, tiene preguntas sobre Dean Health Plan / Prevea360 Health Plan, tiene derecho a obtener ayuda e información en su idioma preferido sin ningún costo. Para hablar con un intérprete, llame al Customer Care al 877-317-2410 (TTY: 711).

Hmong - Yog koj, los yog tej tus neeg uas koj pab ntawd, muaj lus nug txog Dean Health Plan / Prevea360 Health Plan, koj muaj cai kom lawv muab cov ntshiab lus qhia uas tau muab sau ua koj hom lus pub dawb rau koj. Yog koj xav nrog ib tug neeg txhais lus tham, hu rau Customer Care rau ntawm tus xov tooj. 877-317-2410 (TTY: 711).

Non-Discrimination Statement: Dean Health Plan / Prevea360 Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Virtual visit brings you care from the comfort of home.
Care is a click away at deancare.com/virtualvisit


DeanHealthPlan.
A member of SSM Health